

### **Policy:**

The Management of IVEGOR recognizes quality as a strategic factor for the competitive development of its activity and establishes as its main objective the full satisfaction of our customers.

To achieve this, a quality management system based on the UNE-EN ISO 9001:2015 standard has been implemented.

### **Implementation and Commitment:**

To implement this quality system, all IVEGOR personnel must commit to:

- Knowing and understanding the requirements, needs, expectations, and legal obligations of our activity, all aimed at achieving customer satisfaction.
- Seeking continuous improvement in all actions and activities related to our products, services, and the quality management system itself.
- Understanding and embracing all the changes involved in the implementation of the system.
- Proposing corrective and preventive actions to the Quality Manager whenever deemed necessary.

*As IVEGOR Management, we commit to:*

- *Leading the quality management system and ensuring that this quality policy is fulfilled and enforced among all employees.*
- *Providing the necessary resources, both financial and human, to achieve this quality policy.*
- *Periodically reviewing the functioning of the quality system as well as the quality policy itself.*
- *Establishing measurable objectives with defined deadlines.*